



FEES TO TENANTS

We don't charge application fees to tenants looking to rent properties with Ferndown Estates; however we do have an extensive reference process in order to assess each and every interested person who wishes to be considered for any tenancy.

We will ask for an upfront holding deposit to secure a property (and prevent other people from applying for the same property) whilst an application is being processed.

The **holding deposit is one weeks' rent payable upfront** but refunded to you when you move into the property, or an application being withdrawn.

Ferndown Estates do not retain your holding deposit (unless you knowingly lie on your application)

We can agree to use the holding monies towards the first months' rent or deposit should you wish.

We have a duty of care to return your holding deposit to you within 15 days of receiving it. We will look return the monies to you sooner in the event that we cancel your application or we don't hear from you for several days

Where there is no existing relationship with our company we will ask if we can visit you at the property you currently live at (if agreeable)

This is something we like to do as we like to discuss key factors of being a tenant in one of our properties. We also like to introduce ourselves to you to discuss your thoughts and requirements before you commit to being a tenant and signing a legal contract.

Building a relationship with you as a tenant is a key component of our business.

Feel free to discuss any point of our referencing process with our lettings team prior or during any application.

FEES YOU COULD BE CHARGED DURING YOUR TENANCY: (All fees and charges will be considered on a case by case basis. The figures quoted here are given as guidance only.

- Unpaid Rent / Returned Payments Interest at 3.75% above Bank of England Base Rate from due date
- Loss of keys **Upto £50.00**
- Alterations to a tenancy (to add or remove an occupant) **£50.00**
- Payments associated with early termination of the tenancy when requested by the tenant.
Price on early termination request